

9/21/2023

**FOR YOUR INFORMATION**

2023-143/11-28

To: Airport Manager, Tallahassee Regional Airport (TLH), FL, Jeppesen  
Sanderson, Inc., FAA (AAS-1, ATM TLH ATCT)

2027434

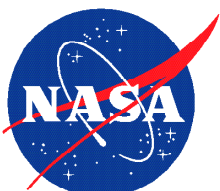
Info: FAA (ASO-600, AFS-260, AFS-200, AJI-144, AVP-1, AVP-200, Director of Air Traffic  
Operations ESA South, Runway Safety Team), A4A, AAAE, ALPA, APA, ASAP,  
ATSAP, ATSG, CAPA, IATA, IBT, ICAO, ICASS, IFALPA, IPA, NATCA, NTSB, RAA,  
SWAPA

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: TLH Tower Operating Hours in FDPPro

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 2027434

### DATE / TIME

Date of Occurrence	202308
Local Time Of Day	0601 to 1200

### PLACE

Locale	TLH.Tower
State	FL
Altitude - AGL	0

### AIRCRAFT / EQUIPMENT X

ATC / Advisory - Ground	ZZZ
Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121

### PERSON 1

Function - Flight Crew	Pilot Not Flying
ASRS Report Number	2027434

### EVENTS

Anomaly	Deviation / Discrepancy - Procedural - Published Material / Policy
Anomaly	Ground Incursion - Taxiway
Detector - Person	Air Traffic Control
Detector - Person	Flight Crew
Result - Air Traffic Control	Issued Advisory / Alert

### NARRATIVE 1

During the departure briefing the First Officer briefed that the Tower would not be open until 1100Z as indicated in the "Comms" section of FD Pro. The First Officer contacted Jacksonville Center who told us to call them when we were holding short of the runway for our clearance and release time to Charlotte. We pushed back from the gate and proceeded normally to runway 09. During pushback and taxi we made announcements on the CTAF frequency. There were no other departures or GA traffic on the field so not hearing other aircraft on the frequency appeared normal. At the end of the runway we contacted Jacksonville Center who gave us multiple different frequencies to try for our clearance. Eventually a Center Controller told us the Tower was not open and to contact them. We contacted Tallahassee Tower. The Tower Controller asked us why we had taxied out to the runway without contacting them. He said the Tower was open at 1000Z. We replied that all our charts indicated the Tower was not open until 1100Z and that we had been making announcements on CTAF which he indicated he had not heard. We apologized for the confusion and he told us that we were not going to be receiving a deviation. We received our clearance and departed with no further issues.

Inaccurate information in FD Pro. FD Pro should be monitored and updated to reflect accurate operating times for control towers with part time operations.

### SYNOPSIS

Air carrier pilot reported the FDPro software indicates the TLH Tower service hours begin at 1100Z, however they were informed the Tower actually opened at 1000Z while the crew was holding short of the runway after having taxied from parking using CTAF.