

4/25/2024

**FOR YOUR INFORMATION**

2024-79/5-34

To: Airport Manager, Syracuse Hancock International Airport (SYR), NY, FAA (AAS-1) 2091904

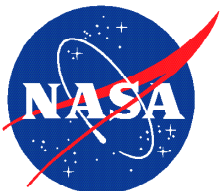
Info: FAA (AAS-300, AEA-600, AFS-260, ATM SYR Tower, AFS-200, AJI-144, AVP-1, AVP-200, Director of Air Traffic Operations ESA North, Runway Safety Team), A4A, AAAE, ALPA, APA, ASAP, ATSAP, ATSG, CAPA, IATA, IBT, ICAO, ICASS, IFALPA, IPA, NATCA, NTSB, RAA, SWAPA

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: SYR Unmarked Service Road

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 2091904

### DATE / TIME

Date of Occurrence 202402  
Local Time Of Day 1201 to 1800

### PLACE

Locale SYR.Airport  
State NY  
Altitude - AGL 0

### ENVIRONMENT

Flight Conditions VMC

### AIRCRAFT / EQUIPMENT X

ATC / Advisory - Ground SYR  
Make Model Name Small Aircraft  
Operating Under FAR Part 91

### PERSON 1

Function - Flight Crew Pilot Flying  
Function - Flight Crew Single Pilot  
ASRS Report Number 2091904

### EVENTS

Anomaly Deviation / Discrepancy - Procedural - Clearance  
Anomaly Deviation / Discrepancy - Procedural - Published  
Material / Policy  
Anomaly Ground Excursion - Taxiway  
Detector - Person Air Traffic Control  
Detector - Person Flight Crew  
Result - Flight Crew Requested ATC Assistance / Clarification  
Result - Air Traffic Control Provided Assistance

### NARRATIVE 1

I received my IFR clearance and just obtained my taxi instructions from SYR Ground to taxi to Runway 15 via A - B - M from the FBO. I had already done a runup in the very large asphalt space just to the southwest of the aircraft parking, but still on the ramp. Upon read back of the taxi clearance, I proceeded straight ahead to what I thought was to lead to Taxiway A. Once on the roadway, I realized things were not right. At that point, I received a call from Ground telling me I was on a service road.

The service road was not on the FAA airport [diagram], and I saw no signs indicating it was a service road where I entered it. I requested directions from Ground to get to Taxiway A and the ground controller was very helpful in getting onto Taxiway A headed to Taxiway B. Being on the eastern side of the large, paved area extension of the FBO, I did not see the exit to Taxiway A on the far right of my position and saw no signs indicating the way was a service road. Looking at the airport chart, I should have realized that Taxiway A started at the SW edge of the large, paved area departing the FBO. I was thinking that the roadway I took would lead to taxiway A. My mistake.

### SYNOPSIS

Pilot reported accidentally taxiing onto an unmarked service road on a large paved area at SYR after mistaking it for a taxiway.