

5/7/2024

FOR YOUR INFORMATION

2024-90/5-37

To: Airport Manager, Chicago O'Hare Int'l, (ORD), FAA (AAS-1)

2102230

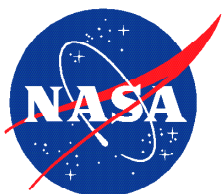
Info: FAA (Director of Air Traffic Operations CSA, ATM ORD ATCT, AAS-300, AVP-1, AVP-200, AGL-600, AFS-260, AFS-200, AJI-144, Runway Safety Team), A4A, AAAE, ALPA, AOPA, APA, ASAP, ATSAP, ATSG, CAPA, IATA, ICASS, IFALPA, IPA, NATCA, NBAA, NTSB, RAA, SWAPA

From: Becky L. Hooley, Director
NASA Aviation Safety Reporting System

Re: ORD Taxiway Signage

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooley at (408) 541-2854 or email at becky.l.hooley@nasa.gov.



Aviation Safety Reporting System
P.O. Box 189 | Moffett Field, CA | 94035-0189



ACN 2102230

DATE / TIME

Date of Occurrence	202404
Local Time Of Day	0601 to 1200

PLACE

Locale	ORD.Airport
State	IL
Altitude - AGL	0

AIRCRAFT / EQUIPMENT X

ATC / Advisory - Ground	ORD
Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121

PERSON 1

Function - Flight Crew	Captain
ASRS Report Number	2102230

EVENTS

Anomaly	No Specific Anomaly Occurred - Unwanted Situation
Detector - Person	Flight Crew

NARRATIVE 1

Taxi instructions from Gate XX. [Taxiway] U2, cross [Runway] 4L, [Taxiway] G, [hold] short of [Taxiway] R. On U2, at hold-short line looking north/northwest, you see runway signs for [Runway] 9R-27L. It really appears you are going to cross 9R by signage. ORD needs to improve signage at this intersection.

SYNOPSIS

Air carrier Captain reported signage at ORD was confusing. While taxiing on Taxiway U2 at the hold-short line where runway signs can be seen, the signage seems to indicate a possible crossing of the runway.