

10/16/2024

**FOR YOUR INFORMATION**

2024-192/8-15

To: Airport Manager, La Guardia Airport (LGA), NY, FAA (AAS-1), Jeppesen Sanderson Inc. 2158859

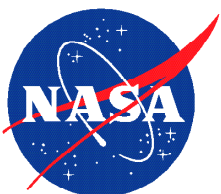
Info: FAA (AAS-300, AVP-1, AVP-200, AJV-A, AJI-144, AEA-600, AFS-260, AFS-200, Director of Air Traffic Operations ESA North, Runway Safety Team), A4A, AAAE, ALPA, AOPA, APA, ASAP, CAPA, ATSAP, ATSG, IATA, IBT, ICAO, ICASS, IFALPA, IPA, NATCA, NBAA, NTSB, RAA, SWAPA

From: Becky L. Hooey, Director  
NASA Aviation Safety Reporting System

Re: LGA Taxi Procedures

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at [becky.l.hooey@nasa.gov](mailto:becky.l.hooey@nasa.gov).



Aviation Safety Reporting System  
P.O. Box 189 | Moffett Field, CA | 94035-0189



## ACN 2158859

### DATE / TIME

Date of Occurrence 202408  
Local Time Of Day 0001 to 0600

### PLACE

Locale LGA.Airport  
State NY  
Altitude - AGL 0

### ENVIRONMENT

Flight Conditions VMC

### AIRCRAFT / EQUIPMENT X

ATC / Advisory - Ramp LGA  
Make Model Name Large Transport, Low Wing, 2 Turbojet Eng  
Operating Under FAR Part 121

### PERSON 1

Function - Flight Crew Captain  
Function - Flight Crew Pilot Flying  
ASRS Report Number 2158859

### EVENTS

Anomaly ATC Issue - All Types  
Anomaly Deviation / Discrepancy - Procedural - Published  
Material / Policy  
Anomaly Ground Incursion - Ramp  
Anomaly Ground Incursion - Taxiway  
Detector - Person Flight Crew  
Result - Flight Crew Requested ATC Assistance / Clarification

### NARRATIVE 1

FD PRO LGA Chart gives instruction for parking at gate XX (enter southbound on ramp...) but Ground Control and Ramp Control issued conflicting instructions. Upon landing on Rwy 22 Ground directed "Lane 1. Contact Ramp." Ramp directed "Lane 1, Lane 7 to park." Being mine and the FOs first time landing Rwy 22 at LGA, neither of us were familiar with the airport layout and did not immediately recognize that these taxi instructions would have us enter parking northbound rather than southbound as the Chart directs. I directed the FO to query Ramp Control. Ramp was insistent that we "follow the line to parking". I then directed the FO to query Operations but they did not initially answer our radio call. After ensuring the ramp and gate was clear of obstructions and the marshalls were in place, we made the right-hand turn into parking. Once parked at the gate, I contacted Operation and asked to speak to the Ramp Supervisor. The Ramp Supervisor and the marshaling team were unaware of the chart instructions and he had no issues with parking northbound approaching aircraft at gate XX. He also stated that he would recommend deleting the chart "southbound" instruction.

### SYNOPSIS

Air carrier pilot taxiing to parking at LGA reported a taxi error due to ATC instructions differing from FD PRO Chart instructions.