

11/13/2024

FOR YOUR INFORMATION

2024-209/6-11

2168029

To: FAA (ATM ZOB ARTCC, Director of Air Traffic Operations CSA)

Info: FAA (AVP-1, AVP-200, AFS-200, AFS-260, AJV-A), A4A, ALPA, AMFA, ASAP, ATSG, CAPA, IAM, IATA, IBT, ICAO, ICASS, IFALPA, NTSB, PAMA, SWAPA, TWU

From: Becky L. Hooey, Director
NASA Aviation Safety Reporting System

Re: ZOB Communication Difficulties on ROLLN2 Arrival

We recently received ASRS reports describing a safety concern that may involve your area of operational responsibility. We do not have sufficient details to assess either the factual accuracy or possible gravity of the report. It is our policy to relay the reported information to the appropriate authority for evaluation and any necessary follow-up. We feel you should be aware of the enclosed deidentified report.

To properly assess the usefulness of our alert message service, we would appreciate it if you would take the time to give us your feedback on the value of the information that we have provided. Please contact Dr. Becky Hooey at (408) 541-2854 or email at becky.l.hooey@nasa.gov.



Aviation Safety Reporting System
P.O. Box 189 | Moffett Field, CA | 94035-0189



ACN 2168029

DATE / TIME

Date of Occurrence	202409
Local Time Of Day	1201 to 1800

PLACE

Locale	ZOB.ARTCC
State	OH
Altitude - MSL	25000

AIRCRAFT / EQUIPMENT X

ATC / Advisory - Center	ZOB
Make Model Name	Commercial Fixed Wing
Operating Under FAR Part	121

PERSON 1

Function - Flight Crew	Captain
ASRS Report Number	2168029

EVENTS

Anomaly	ATC Issue - All Types
Anomaly	Deviation / Discrepancy - Procedural - Published Material / Policy
Detector - Person	Air Traffic Control
Detector - Person	Flight Crew
Result - Flight Crew	Overcame Equipment Problem
Result - Flight Crew	Requested ATC Assistance / Clarification
Result - Air Traffic Control	Provided Assistance

NARRATIVE 1

While descending on the ROLLN2 Arrival (JANYS.ROLLN2) between JANYS and JPLIN, FL250, Indianapolis Center handed us off to Cleveland Center frequency 134.9. We attempted to establish communication with Cleveland but they were coming in very broken. There was lots of static, and noise from another frequency. After multiple attempts, Cleveland was able to give us another frequency and we were able to hear them loud and clear on the second frequency. At their request, we are filing this report. The controller told us that it is a very common problem and their requests to have something done about it have not been put in to action.

SYNOPSIS

Air carrier Captain reported difficulty in communicating with Cleveland Center on a specific frequency, and was then switched over to another frequency. The ZOB Controller told the reporter that this was a recurring issue.